

Emotional Intelligence

HOW CAN EMOTIONAL INTELLIGENCE BOOST BUSINESS RESULTS?

1

By creating awareness & reflection

If you can reflect honestly on your actions, you can learn to modify counter-productive behaviours.

2

By creating a high-performance culture

Leaders who are people-smart foster a high-performance culture which results in higher productivity and profitability.

3

By building and driving successful teams

People don't work for companies, they work for people. Leaders with higher EQ are able to hire and retain top talent, boosting business results in the process.

4

By creating a positive impact

When leaders master EQ skills they build trust, empower team members and regulate their emotions to make fact-based decisions for better business outcomes.

"75% of careers are derailed for reasons related to **emotional competencies**, including inability to handle **interpersonal** problems; unsatisfactory team **leadership** during times of difficulty or conflict; or inability to **adapt** to change or elicit trust."

The Center for Creative Leadership

6

WANT MORE ON EMOTIONAL INTELLIGENCE?



10 Ways Emotional Intelligence Skills Can Boost Business Results

Forbes



Boost Your Emotional Intelligence With These 3 Questions

HBR